



PREFERRED ONE STOP TECHNOLOGIES LTD

Services Agreement

For

<<Customer Company

Name>>



Unified Communication Solutions
ISV/Software Solutions
Advanced Infrastructure Solutions

Services Agreement

Date of Issue <<dd/mm/yyyy >>

Preferred One Stop Technologies Ltd (POSTcti)
Priority House
Grove Park Court
Harrogate
HG1 4DP
United Kingdom

Prepared By <<POSTcti Sales Person >>

Agreement Number <<?????? >>

Customer Name (Customer) <<Customer Company Name >>

Customer Address <<xxxx >>
<<xxxx >>
<<xxxx >>
<<xxxx >>
<<xxxx >>

For the attention of <<Customer Contact Name >>

Customer Invoicing Address <<xxxx >>

Minimum Contract Term X months

Agreement Information

Management Summary

This document has been produced following the discussions between <<POSTcti Sales Person>> of POSTcti and with <<Customer Contact Name>> of <<Customer Company Name>>.

Business Overview

<<Brief overview/description of the Customer's Company background and strategic direction>>

Customer Business Issues & Challenges Identified In Discovery Phase

<<A brief description of the customer's issues they are looking to address>>

Agreed Requirements From Discovery Phase

<<Identified requirements that the customer has from the POSTcti services solution that is being offered>>

Why POSTcti

POSTcti is a market leading and award winning Unified Communications Specialist providing UK and international customers with high quality on-premise and Managed Converged Infrastructure Services. We work in conjunction with leading network provisioning partners operating UK & International Private MPLS Networks over which is delivered a range of data, internet and telephony services. The 4 main geographically diverse data centres are approved to HM Government and NHS standards with a 24 x 7 Service Management Centre.

We have a deep understanding of the issues businesses face regarding telephony management, network performance and resilience to enable and enhance business process efficiencies in the enterprise.

POSTcti Solution Description

<<Detailed solution description>>

Please refer to the relevant Service Definition at www.postcti.com/termsandconditions.asp, current at the date the Customer signs this Services Agreement, which contains a more detailed description of the above services.

Please also note that this Services Agreement is bound to the POSTcti Managed Services Terms and Conditions which can be found in their current form at www.postcti.com/termsandconditions.asp.

Schedule of Charges

Service Description	Quantity	Monthly Charges
Contract Setup Charge: <<£X.XX >>		
<<Product/Service Code>>	<<NUMERIC VALUE>>	<<£X.XX>>
<<Product/Service Description>>		Monthly
Unit Price: <<£X.XX>>		
Total (exc. VAT):		<<£X.XX>>

Notes on Charging

Certain charges may increase in accordance with the Terms and Conditions found in their current form at www.postcti.com/termsandconditions.asp, or in accordance with the Service Definition for the relevant Service(s). The Customer is advised to fully familiarise itself with the terms of those documents.

If the Customer wishes to contract with POSTcti for the provision of the Service(s) described in this Services Agreement the Customer should sign below and return this Services Agreement to POSTcti at Priority House, Grove Park Court, Harrogate, HG1 4DP so that it is received by POSTcti no later than 30 days after the Date of Issue stated above.

The contract between POSTcti and the Customer for the provision of the Service(s) will incorporate the Terms and Conditions attached to this Services Agreement and the other documents referred to in the Terms and Conditions and this Services Agreement.

The date of the contract will be the date when the Customer signs this Services Agreement as stated below.

Signatures

Name	Signature	Date
------	-----------	------

POSTcti
---------	-------	-------	-------

Customer
----------	-------	-------	-------